

Preparing for the New Outpatient E/M Documentation Requirements: A Closer Look at the New Medical Decision Making Requirements

Effective January 1, 2021, the Centers for Medicare & Medicaid (CMS) finalized significant changes to the office and outpatient evaluation and management (E/M) services (CPT codes 99202-99215) for both new and established patients. The policy includes new documentation requirements that allow providers to bill either by time or by medical decision making (MDM). The AMA has put together a chart of the elements of MDM, which can be found <u>here</u>.

The medical decision-making elements associated with codes 99202-99215 will consist of three components: 1) The number and complexity of problems addressed; 2) Amount and/or complexity of data to be reviewed and analyzed; AND 3) Risk of complications and or morbidity or mortality of patient management. In order to select a level of E&M service, two of the three elements must be met or exceeded.

The following vignettes demonstrate the rationale for billing by MDM for a level 4 and level 5 visit.

- Patient is a 30-year-old female with a history of seizures, and now complains of drug side effects. The patient has one chronic illness and is not stable. Treatment involves adjusting the dose and timing of medication. It is appropriate to code as level 4 due to the patient problem (level 4=one chronic problem not stable), and the treatment risk (level 4=prescription drug management).
 - Note:
 - Stable means having achieved the treatment goals.
 - Treatment goals for seizure disorders is "no seizures, no side effect."
- Patient is a 35-year-old male with medically refractory seizures, who was seen recently at the emergency department. The
 patient has one chronic illness with severe side effects, risk of mortality, or threat to body function. Work includes a review of
 the emergency department CT scan, and ordering drug level, a comprehensive metabolic panel, and complete blood count. It
 is appropriate to code as level 5 due to the patient problem (level 5=significant risk of morbidity) and the work (level 5=data
 reviewed, including review of outside imaging, and ordering three tests). Epilepsy carries mortality at 2-3 times the ageadjusted risk, and impairs quality of life by inability to drive, and fear of seizures with no warning.

Additional COVID-19 Relief Up in the Air

House Speaker Nancy Pelosi (D-CA) and Treasury Secretary Steven Mnuchin appeared to be moving closer to a deal on a fourth major COVID-19 relief bill before the election—they were approximately \$300 billion apart on a package. However, the results of the November election leave prospects for an additional relief package very much up in the air.

President-elect Joe Biden's victory over President Donald Trump has scrambled the negotiations. Despite tweets from President Trump urging Congress to reach a deal, the White House, including Secretary Mnuchin, has pulled out of the negotiations, leaving Speaker Pelosi to negotiate additional relief with Senate Majority Leader Mitch McConnell (R-KY) who has a different approach to relief than the Speaker. Last week, Leader McConnell proposed an additional \$500 billion in relief, saying a larger package was not necessary in light of the news about the Pfizer vaccine and the better-than-expected October jobs report; Pelosi is still advocating for a package worth over \$2 trillion. She and Senate Minority Leader Chuck Schumer (D-NY) have spoken to President-elect Biden who is supportive of another relief deal and is making the COVID-19 response one of his top priorities as he prepares to take office in January. How Speaker Pelosi and Majority Leader McConnell bridge this gap is unclear. Both have advocated for passing another package in the lame-duck session of Congress. At this point, we anticipate any additional relief deal will need to be considered by December 11, the same date that government funding is set to expire. We know that Majority Leader McConnell has expressed a willingness to support additional state and local aid, one of the Speaker's top priorities. Her other priorities include support for testing and contact tracing, increased unemployment aid, and additional funding for the Paycheck Protection Program with new money for small business loans. Majority Leader McConnell's top priority is liability protections, which would apply to businesses as well as medical providers.

Legislative Action on Physician Fee Schedule Cuts Also Uncertain

The Centers for Medicare & Medicaid Services' (CMS) Medicare Physician Fee Schedule (MPFS) proposed rule included the agency's plan to adjust the conversion factor to maintain budget neutrality in light of the increases to the outpatient evaluation and management (E/M) codes scheduled for January 1, 2021. CMS proposed a 10.6 percent cut to the conversion factor, reducing it from approximately \$36 to approximately \$32.26. The proposed conversion factor is below the 1994 conversion factor of \$32.90—that is worth approximately \$58.02 today. The physician community knew that the redistributive impact of the E/M policy would be significant when it was finalized in the 2020 MPFS, but did not expect to absorb such a significant cut in the middle of a global pandemic.

Congress is now considering if and how to intervene and address these cuts. Their efforts are complicated by the delay in the release of the final MPFS. The final rule typically is released around November 1, but is expected on December 1 this year as a result of the delay in the release of the proposed rule this summer. So far, two legislative options have emerged: <u>H.R. 8505</u> introduced by Representatives Michael Burgess (R-TX) and Bobby Rush (D-IL) and <u>H.R. 8702</u>, the Holding Providers Harmless From Medicare Cuts During COVID-19 Act of 2020, introduced by Representatives Ami Bera (D-CA) and Larry Bucshon (R-IN).

H.R. 8505 would waive the budget neutrality requirement in 2021, which would allow all MPFS services to be paid at the 2020 conversion factor. The cost of this would be paid for using unspent funds from the Provider Relief Fund. H.R. 8702 would provide MPFS services that would be paid less in 2021 and 2022 than they were in 2020 with a hold harmless payment to make up the difference in payment. All of the outpatient E/M services when billed with GPC1X, the complexity add-on, and CPT codes 99212-15 would be specifically excluded from these hold harmless payments.

While H.R. 8505 would provide relief to all providers, members of Congress are generally not supportive of using Provider Relief Fund dollars as an offset. Congress is concerned about how to pay for H.R. 8702, and this bill has also divided the house of medicine—those who typically bill outpatient E/M services and do not bill procedures have expressed strong opposition and those who bill procedures are supportive. If and how this will be resolved is unclear at this point. CMS may address the conversion factor in the final rule when it is released, which could change the legislative calculus. Should Congress act, we expect this will be addressed in the end-of-year legislative package that needs to pass by December 11 when funding for the government is set to expire.